

TERMS AND CONDITIONS

Effective Date: 2026-08-19

These Terms and Conditions (“Terms”) form a legally binding agreement between you and SR Marketing LLC, doing business as Petwork Marketing (“Petwork Marketing,” “Company,” “we,” “us,” or “our”). These Terms govern your access to and use of <https://petworkmarketingclub.com>, related websites, accounts, memberships, communities, content, products, services, and features (collectively, the “Services”).

By accessing the Services, creating an account, purchasing a product or membership, or otherwise using the Services, you agree to these Terms and our Privacy Policy. If you do not agree, do not use the Services.

1. Eligibility and Authority

You must be at least 18 years old and legally capable of entering into a binding agreement to use the Services. If you use the Services for a company, organization, household, or another person, you represent that you have authority to bind that party to these Terms.

The legal account holder is the human user. References to a pet “Club Member,” pet profile, mascot, avatar, or pet identity are creative and community-facing designations and do not make an animal a legal contracting party, account owner, payee, or person responsible for compliance.

2. Description of the Services

Petwork Marketing is a pet-centered membership, shopping, community, referral, and digital-content platform where pets participate as Club Members and their human owners or authorized caregivers act as helpers.

We may add, remove, change, suspend, or discontinue features, content, products, benefits, vendors, or portions of the Services. We do not guarantee that any particular feature, product, reward, supplier, or opportunity will remain available.

3. Pet Identities, Profiles, and Account Responsibility

Users may participate through a pet name, pet image, pet avatar, or pet-centered identity. The human account holder remains solely responsible for the account, all activity performed through it, and compliance with these Terms.

Our community is designed so that members generally interact through pet identities rather than publicly displaying their human identities. This is a community convention, not a promise of legal anonymity. We may collect, verify, use, or disclose account-holder information as described in our Privacy Policy or as required for safety, payments, fraud prevention, compliance, or law.

Fictional pet personas are permitted, provided they are not deceptive, infringing, harmful, or used to impersonate another person, pet, brand, or organization.

Additional pet-profile rules: No impersonation, no offensive names, no misleading claims, one primary account per person.

You must provide accurate account information, protect your login credentials, and promptly notify us of suspected unauthorized use. You may not sell, transfer, rent, share, or misuse an account.

4. Registration and Accounts

Some features require registration. We may accept or reject an application, require verification, limit the number of accounts associated with a person or household, merge duplicate accounts, or suspend accounts that present fraud, safety, legal, payment, or operational risks.

You are responsible for maintaining current contact and payment information. We are not responsible for losses caused by inaccurate information, compromised credentials, or failure to review notices sent to your account or email address.

5. Membership Fees, Billing, Renewal, and Cancellation

Paid membership is currently described as \$10 per month. Taxes and other disclosed charges may apply.

Automatic renewal: Unless you cancel, your membership will automatically renew at the frequency and price disclosed at enrollment, using your payment method on file. By enrolling, you authorize recurring charges until cancellation. The renewal terms, charge amount, and cancellation method must also be clearly disclosed at checkout.

You may cancel through Cancel Button. Cancellation takes effect at the end of the current paid billing period, unless applicable law requires otherwise. Cancellation stops future renewal charges but does not automatically reverse charges already incurred.

Payments are nonrefundable except where required by law or expressly stated at checkout.

We may change future membership prices or benefits. We will provide advance notice when required. Continued membership after the effective date of a price change constitutes acceptance, subject to your right to cancel.

We may retry failed charges and suspend or terminate paid access for declined, disputed, reversed, or unpaid charges. You remain responsible for valid amounts incurred before cancellation or termination.

6. Purchases, Products, and Order Terms

Product descriptions, images, pricing, availability, estimated delivery dates, and promotional offers may change and may contain errors. We may correct errors, reject or cancel orders, limit quantities, or issue refunds when an item is unavailable or an order cannot be fulfilled.

SR Marketing LLC is the seller of record unless the applicable offer identifies another seller.

Third-party vendors may manufacture, supply, fulfill, bill, ship, warrant, or support products and services. We are not responsible for a third party's independent acts, omissions, availability, websites, representations, or policies, except to the extent required by law or expressly agreed by us.

Shipping terms are available at Displayed at checkout. Returns, exchanges, and refunds are governed by Support page on site.

Digital products may be licensed rather than sold. Unless expressly permitted, digital content is for the purchaser's personal, noncommercial use and may not be copied, resold, redistributed, sublicensed, published, or shared.

Product images may vary, availability is not guaranteed. Any available warranty is offered by the product's manufacturer or original product supplier.

7. Third-Party Vendors and Product Disclaimers

Certain products and services available through Petwork Marketing may be provided, manufactured, supplied, sold, fulfilled, billed, shipped, warranted, or supported by independent third-party vendors.

The applicable seller of record and vendor will be identified on the product page, at checkout, or in the applicable order documentation.

By purchasing or using a third-party product or service, you also agree to any clearly presented vendor terms, warnings, instructions, warranties, shipping policies, return policies, subscription terms, and usage restrictions that apply to that transaction.

Petwork Marketing may process payment for certain vendor products even when another party manufactures, supplies, fulfills, or warrants the item.

The applicable vendor is generally responsible for fulfillment, shipment, delivery, and related delivery communications.

The applicable vendor is generally responsible for returns, exchanges, warranties, and product-specific customer support.

Some product descriptions, photographs, specifications, ingredients, warnings, instructions, compatibility information, and availability details are supplied by vendors. We may rely on that information and do not guarantee that vendor-provided information is error-free, complete, or continuously current.

Petwork Marketing does not guarantee third-party inventory, delivery dates, product compatibility, uninterrupted availability, vendor performance, or the independent acts or omissions of a vendor.

Manufacturer or vendor warranties are passed through to customers when available and remain subject to the issuing party's terms, exclusions, claim procedures, and limitations.

Vendors may change products, ingredients, formulas, materials, packaging, pricing, availability, shipping methods, warranties, or policies. We may update listings after receiving revised information but cannot guarantee immediate notice of every vendor change.

Customers must review and follow all product-specific warnings, instructions, ingredient information, age and species restrictions, sizing requirements, supervision guidance, installation directions, storage requirements, and safety precautions before purchase and use.

Product descriptions and disclaimers are not substitutes for proper supervision, manufacturer instructions, or professional veterinary advice. Customers are responsible for determining whether a product is appropriate for their pet, household, aquarium, environment, and intended use and should consult a veterinarian or other qualified professional when appropriate.

Nothing in these Terms excludes or limits warranties, remedies, liabilities, or consumer protections that cannot lawfully be excluded or limited.

Additional vendor or product disclaimer: Certain products and services offered through Petwork Marketing may be manufactured, supplied, sold, fulfilled, shipped, warranted, serviced, or otherwise provided by independent third-party vendors, manufacturers, distributors, or service providers. Petwork Marketing does not manufacture third-party products and does not independently control the formulation, ingredients, materials, manufacturing processes, packaging, availability, inventory, shipping practices, warranties, safety instructions, product modifications, or ongoing performance of independent vendors. Product descriptions, photographs, specifications, ingredients, compatibility information, instructions, warnings, warranties, availability, and other product information may be supplied by the applicable vendor or manufacturer. While Petwork Marketing may take reasonable steps to present accurate information, we do not warrant that vendor-supplied information will always be complete, current, error-free, or applicable to every pet, household, aquarium, environment, or intended use. Customers are responsible for reviewing all product labels, instructions, ingredients, warnings, age and species restrictions, sizing requirements, compatibility information, supervision recommendations, storage instructions, installation requirements, and safety precautions before purchasing or using a product. Customers are also responsible for determining whether a particular product is appropriate for their pet, animal, household, aquarium, or intended use. When a product may affect an animal's health, nutrition, behavior, medication, medical condition, or safety, customers should consult a qualified veterinarian or other appropriate professional before use. Petwork Marketing does not guarantee the safety, effectiveness, suitability, merchantability, fitness for a particular purpose, compatibility, or results of any third-party product beyond any warranty or obligation that cannot legally be excluded or limited. To the maximum extent permitted by applicable law, Petwork Marketing will not be responsible for losses or damages arising solely from the acts or omissions of an independent vendor, manufacturer, carrier, fulfillment provider, or other third party, including delays, product substitutions, discontinued products, manufacturing changes, vendor errors, shipping failures, or failures to follow manufacturer instructions. Any manufacturer or vendor warranty is subject to the terms, limitations, exclusions, and claim procedures established by the party issuing that warranty. Petwork Marketing does not create or expand a third-party warranty merely by displaying, marketing, facilitating the sale of, or providing access to a product. Third-party vendors may change product formulations, ingredients, materials, packaging, specifications, pricing, availability, warranties, or policies without prior notice to Petwork Marketing. Customers should review the actual product packaging, labeling, and instructions received before use. Nothing in this disclaimer is intended to waive, exclude, or limit any warranty, remedy, liability, consumer protection, product-liability right, or other legal right that cannot lawfully be waived, excluded, or limited. Where Petwork Marketing itself makes a specific written representation, warranty, or obligation concerning a product, that representation will be governed by its stated terms and applicable law.

8. Referral Program, Compensation Plan, Rewards, and Promotional Conduct

We may offer a referral, compensation, sharing, rewards, or promotional program involving Commissions, product discounts.

Participation in the referral or compensation program is optional and is not required merely to use the Services or purchase products, except where a particular membership or feature is expressly described as including program participation.

Participation is governed by the Petwork Marketing Compensation Plan, available at TBA, which is incorporated into these Terms by reference and forms part of the agreement between you and the Company.

If these Terms conflict with the Compensation Plan and Rules regarding eligibility, qualification, calculation, tracking, payment, reversal, expiration, or administration of compensation or rewards, the Compensation Plan and Rules will control for those subjects.

The current program rules or summary are: <https://petworkmarketingclub.com/compensation-plan.html>.

Compensation and rewards may be conditioned on eligibility, valid completed transactions, payment clearance, applicable return periods, identity verification, tax information, minimum payout requirements, and compliance review.

We may withhold, delay, reverse, offset, expire, cancel, or recover compensation or rewards associated with refunds, returns, chargebacks, disputed payments, duplicate accounts, self-referrals, manipulation, fraud, errors, prohibited conduct, ineligible activity, or violations of the Compensation Plan and Rules.

No guarantee: We do not guarantee income, commissions, savings, rewards, customers, referrals, audience growth, business opportunities, or any particular result. Results vary and may be zero. Examples, projections, testimonials, and illustrations are not promises or guarantees of typical or future performance.

Participants are responsible for their own taxes, tax reporting, permits, licenses, records, and professional advice. We may require tax forms, identity verification, or other documentation before issuing payments or rewards.

Unless a separate written agreement expressly states otherwise, participants are independent users and are not employees, agents, franchisees, partners, joint venturers, fiduciaries, or legal representatives of the Company. Participants have no authority to bind the Company or make commitments on its behalf.

Members may not send spam; purchase or scrape contact lists; make deceptive or unsubstantiated product, veterinary, health, savings, lifestyle, or earnings claims; post fake reviews; impersonate the Company; manipulate referrals or transactions; bid on restricted brand terms; or use unauthorized paid advertising, websites, domains, accounts, or promotional materials.

To the extent permitted by law, we may amend, suspend, replace, or discontinue the Compensation Plan or any reward program. We will provide notice of material changes when appropriate or legally required. No

participant has a vested right to the continuation of any plan, formula, rate, benefit, or reward opportunity except for compensation already earned and payable under the applicable rules.

Cancellation, suspension, or termination may result in the loss of pending, unearned, unqualified, expired, fraudulent, or improperly obtained compensation or rewards. Properly earned and payable amounts will be handled under the Compensation Plan and applicable law.

9. MLM and Direct-Selling Compliance

No compensation merely for recruitment: Participants are not paid merely for recruiting, enrolling, sponsoring, or introducing another participant. Compensation may be earned only from qualifying transactions, genuine customer activity, or other bona fide activity expressly identified in the Compensation Plan.

Qualifying activity must reflect legitimate consumer demand or another legitimate basis stated in the Compensation Plan. Transactions may be reviewed to determine whether they represent genuine use or customer demand rather than artificial qualification.

Purchases of products, memberships, subscriptions, digital tools, credits, or services made mainly to achieve or maintain rank, compensation, rewards, pool eligibility, or active status are prohibited. Participants may not create artificial volume or acquire unwanted products or services merely to qualify.

Participants may not pressure, coerce, or mislead another person into unnecessary purchases, unwanted recurring subscriptions, excessive quantities, or stockpiling.

Unless the Compensation Plan expressly permits otherwise, each human account holder may control only one compensation-eligible account, regardless of the number of pets, pet profiles, brands, email addresses, or business names associated with that person.

We may determine that accounts are related based on household, beneficial ownership, payment method, shipping or billing address, device, IP address, tax information, control, or who receives the financial benefit. Related accounts may be combined, restricted, reclassified, or disqualified when necessary to enforce the Compensation Plan.

Fake customers, fictional human identities, duplicate earning positions, account stacking, nominee accounts, purchases through another person's account, and accounts created primarily to manufacture qualification are prohibited.

Participants may not manipulate customer placement, referral attribution, genealogy, volume, rank, pool participation, or eligibility through coordinated orders, temporary transfers, artificial transactions, account swaps, or payment on behalf of others for the purpose of creating qualification.

Any compensation figure represents gross compensation unless expressly stated otherwise. Gross compensation is not profit and does not account for membership fees, purchases, advertising, travel, taxes, professional services, or other expenses.

Participants may not make unsupported express or implied claims concerning passive or effortless income, replacing employment, paying household bills, financial freedom, luxury purchases, vacations, retirement,

guaranteed placement, guaranteed success, or statements that anyone can achieve a particular result.

Participants may use only Company-approved Compensation Plan explanations, earnings statements, product claims, testimonials, graphics, videos, presentations, and promotional materials unless the Company gives prior written approval. Approval may be withdrawn at any time.

We may monitor public promotional content, investigate complaints, request copies of advertising and communications, and require correction, clarification, or removal of noncompliant material.

Compliance measures may include education, retraining, warnings, probation, removal of content, suspension of recruiting or promotional rights, temporary holds on pending compensation during an investigation, reversals of improperly generated compensation, account suspension, or termination.

The Petwork Marketing opportunity is not employment, a job opening, a wage arrangement, or a guaranteed-income program. Participants are not promised wages, hours, benefits, customers, or compensation.

Participants may not bind the Company, alter the Compensation Plan, make commitments on the Company's behalf, offer unauthorized refunds, warranties, discounts, or guarantees, speak to the media as a Company representative, or represent themselves as an employee, officer, owner, or authorized agent.

We may audit activity, recalculate compensation, correct errors, offset overpayments against future amounts, recover mistaken payments, and delay payment while investigating fraud, chargebacks, eligibility, identity, tax, or compliance issues.

Compensation disputes must be submitted in writing within 60 days after the applicable statement or payment becomes available.

Returns, refunds, cancellations, chargebacks, vendor reversals, failed payments, and fraudulent or invalid transactions may reduce qualification and result in the reversal or recalculation of commissions, bonuses, ranks, pool credits, and related compensation throughout the affected calculation chain.

Participants do not own any referral position, placement, downline, customer list, rank, compensation-plan level, pool position, or future commission stream. Company customer and participant data remain Company property, subject to applicable privacy law.

An account, compensation position, or related rights may not be sold, assigned, transferred, pledged, inherited, or divided through divorce or business restructuring without prior written Company approval and required documentation.

Death, incapacity, divorce, estate administration, business dissolution, and succession matters are governed by Company procedures and apply to the human or legal-entity account holder. A pet profile or avatar cannot own, inherit, or legally operate an account.

Compensation is separately earned under the Compensation Plan. It is not represented as a rebate, refund, or discount on the membership fee or an original purchase that becomes available only if the participant later recruits, enrolls, or refers other people.

10. Member Content

You retain ownership of content you submit, including pet photos, profiles, stories, comments, reviews, messages, videos, and other materials (“Member Content”). You represent that you own or have all necessary permissions for the Member Content and that it does not violate law, privacy, publicity, intellectual-property, contractual, or other rights.

By submitting Member Content, you grant us a worldwide, nonexclusive, royalty-free, transferable, sublicensable license to host, store, reproduce, adapt, publish, display, distribute, and otherwise use that content to operate, improve, market, and promote the Services and the Company, subject to our Privacy Policy.

We may, but are not obligated to, monitor, review, refuse, restrict, preserve, or remove Member Content or account access. Our moderation decisions do not make us responsible for Member Content.

11. Acceptable Use

You may not use the Services to engage in: Harassment; threats; hate speech; obscenity; illegal activity; fraud; impersonation; infringement; malware; scraping; unauthorized commercial messages; manipulation of reviews, rewards, referrals, or account activity; cruelty to animals or content promoting animal harm.. You also may not interfere with security or operation of the Services; bypass access controls; reverse engineer software except where law prohibits restriction; use bots or automated systems without permission; collect personal data without authorization; or encourage another person to violate these Terms.

12. Intellectual Property

The Services and their original content—including names, logos, mascots, characters, artwork, graphics, photographs, videos, designs, text, software, databases, and arrangement—are owned by or licensed to SR Marketing LLC and are protected by intellectual-property and other laws.

Subject to these Terms, we grant you a limited, revocable, nonexclusive, nontransferable, nonsublicensable right to access and use the Services for their intended personal purposes. No other rights are granted.

You may not copy, modify, sell, distribute, create derivative works from, register, or commercially exploit Company intellectual property; remove notices; create confusingly similar branding; imply endorsement; or use Company assets outside materials and permissions we provide.

13. Copyright Complaints

If you believe content on the Services infringes your copyright, send a detailed written notice to info@petworkmarketingcompany.com. The notice should identify the copyrighted work, the allegedly infringing material and its location, your contact information, a good-faith statement, a statement under penalty of perjury that the information is accurate and you are authorized to act, and your physical or electronic signature. We may remove content and terminate repeat infringers where appropriate.

14. Disclaimers

TO THE MAXIMUM EXTENT PERMITTED BY LAW, THE SERVICES ARE PROVIDED “AS IS” AND “AS AVAILABLE,” WITHOUT WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, NON-INFRINGEMENT, ACCURACY, AVAILABILITY, OR RESULTS.

Content is provided for general informational and entertainment purposes. It is not veterinary, medical, nutritional, behavioral, legal, tax, financial, or other professional advice. Consult an appropriately qualified professional before acting on information that may affect an animal, person, finances, rights, or obligations.

The Services are not an emergency service. For an animal-health emergency, contact a veterinarian, emergency veterinary hospital, poison-control resource, or other appropriate provider immediately.

We do not warrant that information, recommendations, member statements, third-party products, vendors, links, or results are complete, accurate, safe, suitable, lawful, or available.

15. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, THE COMPANY AND ITS OWNERS, OFFICERS, EMPLOYEES, CONTRACTORS, AFFILIATES, LICENSORS, AND SERVICE PROVIDERS WILL NOT BE LIABLE FOR INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, PUNITIVE, OR CONSEQUENTIAL DAMAGES; LOST PROFITS, REVENUE, DATA, GOODWILL, OPPORTUNITIES, OR REWARDS; OR DAMAGES ARISING FROM THIRD PARTIES, MEMBER CONTENT, ACCOUNT MISUSE, SERVICE INTERRUPTION, PRODUCTS, PET INJURY, OR RELIANCE ON INFORMATION.

Our total aggregate liability arising from or relating to the Services will not exceed \$100 or the minimum amount required by applicable law, whichever is greater.

Some jurisdictions do not allow certain exclusions or limitations, so portions of this section may not apply to you.

16. Indemnification

To the extent permitted by law, you agree to defend, indemnify, and hold harmless the Company and its owners, officers, employees, contractors, affiliates, licensors, and service providers from claims, damages, liabilities, losses, judgments, costs, and reasonable attorneys’ fees arising from your Member Content, account activity, promotional conduct, misuse of the Services, violation of these Terms, infringement of rights, or violation of law.

17. Suspension and Termination

We may investigate, limit, suspend, or terminate access; remove content; cancel benefits; hold or reverse rewards; or take other reasonable action for violations, suspected fraud, manipulation, abuse, safety threats,

nonpayment, chargebacks, legal requests, operational risk, or discontinuation of the Services. You may stop using the Services at any time and may cancel a paid membership as stated above.

Provisions that by their nature should survive termination will survive, including ownership, licenses already granted, payment obligations, disclaimers, liability limits, indemnification, dispute terms, and miscellaneous provisions.

18. Payout Provider, Tax Documentation, and Identity Verification

Petwork Marketing may use PayQuicker or another independent third-party payout provider to administer compensation payments.

The payout provider may administer identity verification, know-your-customer procedures, taxpayer documentation, payment-method verification, sanctions screening, fraud prevention, withholding, and tax-information reporting.

Before receiving compensation, a participant must complete Form W-9 or another applicable tax form and provide all information requested by the payout provider.

The legal name and information of the human or legal entity receiving compensation must be used for payout and tax purposes. A pet name, pet profile, avatar, screen name, or club identity may not be used in place of the legal payee's identity.

The participant authorizes Petwork Marketing to transmit compensation, account, identity, transaction, and eligibility information to the payout provider as reasonably necessary to administer payments, verify eligibility, prevent fraud, satisfy legal obligations, and support tax reporting.

The payout provider may delay, restrict, withhold, reject, return, or suspend a payment when identity verification, taxpayer documentation, banking information, payment-method verification, sanctions screening, fraud review, or other compliance requirements have not been completed or successfully satisfied.

Participants must keep their payout, identity, banking, legal-name, address, and tax information current and accurate.

The payout provider may apply backup withholding or other legally required withholding and may issue Forms 1099 or other tax documents when required under the law applicable to the payment type and tax year.

Participants remain responsible for reporting and paying all applicable federal, state, local, and international taxes, whether or not a tax form is issued.

Petwork Marketing is not responsible for delays caused by incomplete or inaccurate information, failed identity verification, payout-provider compliance reviews, rejected payment methods, banking delays, tax-documentation issues, or restrictions imposed by law.

19. Incomplete KYC and Unclaimed Compensation

A participant must complete the identity verification, taxpayer documentation, payment-account setup, and other compliance requirements imposed by the designated payout provider within 90 days after receiving the first notice that such requirements are incomplete.

Until all requirements are successfully completed, compensation may be placed on hold and the participant may be considered temporarily ineligible to receive payments.

If the participant does not complete the required verification within the stated period, Petwork Marketing may suspend compensation eligibility and access to compensation-related features until verification is completed.

Failure to complete KYC or payout-provider requirements does not automatically transfer earned compensation to Petwork Marketing or cause earned compensation to become Company property.

Compensation on hold remains subject to qualification, adjustments, refunds, returns, chargebacks, offsets, tax withholding, fraud review, compliance review, the Compensation Plan, and applicable law.

Funds that remain unclaimed, undeliverable, or nonpayable will be handled in accordance with the applicable payout-provider agreement and federal and state unclaimed-property laws. Where required, funds may be reported and remitted to the appropriate government authority after the applicable statutory dormancy period.

The participant is responsible for maintaining current contact, identity, tax, and payment information and for responding promptly to verification and payout notices.

Petwork Marketing is not responsible for payment delays caused by incomplete verification, inaccurate information, unsuccessful compliance reviews, rejected payment methods, or the participant's failure to respond to notices.

20. Privacy and Electronic Communications

Our collection and use of personal information are described in our Privacy Policy, available at <https://petworkmarketingclub.com/privacy-policy.html>.

You consent to receive transactional, account, security, billing, and legal communications electronically. Electronic notices satisfy written-notice requirements to the extent permitted by law.

Marketing communications will include an available opt-out method where required. Opting out of marketing does not stop essential transactional or account communications.

21. Changes to These Terms

We may update these Terms. The revised version will state a new effective date and will be delivered by email and/or website posting. When appropriate or required, we will provide additional notice of material changes. Your continued use after the effective date constitutes acceptance, except where affirmative consent is required by law.

22. Governing Law and Disputes

These Terms are governed by the laws of Virginia, without regard to conflict-of-law principles, except that applicable federal law controls where appropriate.

Before filing a formal claim, the complaining party must send written notice describing the dispute and requested resolution. The parties will attempt in good faith to resolve it informally for at least 30 days.

Binding arbitration: Except for qualifying small-claims matters and claims seeking emergency injunctive relief for misuse of intellectual property or systems, disputes will be resolved by individual binding arbitration administered by AAA (American Arbitration Association) under its applicable consumer rules. The arbitration will take place in Rockbridge, Virginia, remotely, or at another mutually agreed location.

Class-action waiver: To the maximum extent permitted by law, disputes must proceed only on an individual basis and not as a plaintiff, claimant, or class member in any class, collective, consolidated, mass, private-attorney-general, or representative proceeding. The arbitrator may award relief only to the individual party seeking relief.

Arbitration replaces a court trial and jury trial. This clause should be reviewed by qualified counsel before publication, including procedures for notice, fees, opt-out rights, severability, mass filings, and governing arbitration law.

23. Miscellaneous

These Terms, the Privacy Policy, and any additional terms presented for a particular feature, purchase, membership, or program form the entire agreement regarding the Services. If a provision is unenforceable, it will be modified to the minimum extent necessary or severed, and the remaining provisions will continue. Our failure to enforce a provision is not a waiver. You may not assign these Terms without our written consent; we may assign them in connection with a merger, reorganization, sale, financing, or transfer of business or assets. Headings are for convenience only.

24. Contact Information

SR Marketing LLC
PO Box 88, Goshen, Virginia 24439, United States
Email: info@petworkmarketingcompany.com
Website: <https://petworkmarketingclub.com>